

60 Questions

to Ask in a Post-training Evaluation Survey



If you've ever created a training course, you'll know that the post-training survey is an important final step. The problem is, it's not always easy to know which post-training evaluation questions to include in your survey. So, we've put together a list of some of the most important questions to ask to evaluate training. Just choose the ones that are most relevant to your course.



COURSE STRUCTURE AND DELIVERY

1. Did the course content flow in a clear and logical way?
2. Did the level of difficulty increase appropriately as you progressed through the course?
3. Did the course unfold in a clear direction?
4. How would you rate the availability of the instructor?
5. How would you rate the availability of technical support?
6. Was the course instructor knowledgeable in their subject area?



TRAINING CONTENT

7. How relevant was the course content?
8. Did the content explain information and concepts clearly?
9. Was the content practical and applicable to the workplace?
10. Was there a good variety of content types (i.e., written notes, videos, infographics, podcasts, etc.)?
11. Did the course activities improve your knowledge and skills in the relevant subject?
12. Did the case studies help you to understand concepts more clearly?
13. Did you consider the additional resources and external links provided to be useful?
14. What additional learning resources should be included in the course?



LEARNING PLATFORM DESIGN AND NAVIGATION

15. How would you rate the overall look and feel of the course content and materials?
16. Was the text size and font easy to read?
17. Was the amount of corporate branding (logos, corporate colors) distracting?
18. What was the most frustrating technical problem you faced with the learning platform?
19. How easy was it to access the learning platform?
20. Were menus and buttons easy to find?
21. Was the learning path easy to navigate?



EXPECTATIONS AND TIMING

22. Did you have clear expectations for the course? What were they?
23. Did the training cover the content you were expecting it to cover?
24. Did you learn everything that you expected to learn?
25. Was the level of difficulty of the course what you expected it to be?
26. How much time did you spend on the course? Was this in line with your expectations?
27. Do you feel that you had enough time to complete the course to the best of your abilities?
28. How would you rate the learning pace on the course?



ASSESSMENTS

29. Was the difficulty level of assessments appropriate for the course?
30. How relevant were assessments to the course content?
31. How relevant were assessments to the course learning objectives?
32. Was there a good variety of assessment types (i.e., quizzes, written assessments, group assignments, etc.)?
33. Was assessment feedback timely?
34. Was assessment feedback relevant and useful?
35. Did assessments challenge your thinking and lead to learning?
36. Did assessments take place at appropriate intervals?
37. How could the course assessments be improved?



COLLABORATION AND INTERACTIVITY

38. Did you enjoy working with a group on team activities?
39. Were the discussion forums an effective tool for collaborating with other learners?
40. Did you find opportunities to learn from others on the course?
41. How would you rate the opportunity for interactive learning on this course?
42. Were the branching scenarios in the course relevant to the real working environment?
43. Were there sufficient opportunities to practice new knowledge and skills in the form of interactive eLearning activities?
44. Did you ever feel isolated or unsupported in your learning journey? How so?



MULTIMEDIA

45. How would you rate the quality of multimedia (audio, video, and animation) in the course?
46. How would you rate the quality of videos in the course?
47. How would you rate the quality of graphics in the course?
48. How would you rate the quality of audio in the course?
49. To what extent did the videos, podcasts and graphics add value to the course content?
50. Did you experience any technical issues with multimedia on the course? If so, please explain.
51. How can the multimedia on the course be improved?



OVERALL LEARNING EXPERIENCE

52. How would you rate the overall quality of the training course?
53. Do you feel that your knowledge or skills have improved through the course?
54. List three important learnings that were your highlights of this course.
55. How would you rate your overall learning experience?
56. Name three ways in which the learning experience could be improved.
57. Do you prefer online or on-site training? Why?
58. How would you rate your overall enjoyment of the course?
59. Name three things that you enjoyed about the course.
60. How would you rate the course workload?